## **FACTS**

# WHAT DOES PANHANDLE FEDERAL CREDIT UNION DO WITH YOUR PERSONAL INFORMATION?

### Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

#### What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number and transaction or loss history
- Account balances, payment history and overdraft history
- Checking account information and credit scores

When you are *no longer* our member, we continue to share your information as described in this notice.

#### How?

All financial companies need to share members' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their members' personal information; the reasons Panhandle Federal Credit Union chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does Panhandle Federal Credit Union share?	Can you limit this sharing?
For our everyday business purposes- such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
For our marketing purposes- to offer our products and services to you	Yes	No
For joint marketing with financial companies-	No	We don't share
For our affiliates' everyday business purposes- Information about your transactions and experiences	Yes	No
For our affiliates' everyday business purposes- Information about your creditworthiness	No	We don't share
For our affiliates to market to you	No	We don't share
For non-affiliates to market to you	No	We don't share

**Questions?** 

Call (620) 326-2285 or go to www.panhandlefcu.com

Who we are		
Who is providing this notice?	Panhandle Federal Credit Union	
What we do		
How does Panhandle Federal Credit Union protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings. We also maintain other physical, electronic and procedural safeguards to protect this information and we limit access to information to those employees for whom access is appropriate.	
How does Panhandle Federal Credit Union collect my personal information?	<ul> <li>We collect your personal information, for example, when you</li> <li>Open an account or make deposits or withdrawals from your account</li> <li>Make a wire transfer or apply for a loan</li> <li>Give us your contact information</li> <li>We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.</li> </ul>	
Why can't I limit all sharing?	Sharing for affiliates' everyday business purposes-information about your creditworthiness     affiliates from using your information to market to you     sharing for non-affiliates to market to you  State laws and individual companies may give you additional rights to limit sharing.	

Definitions	
Affiliates	Companies related by common ownership or control. They can be financial and non-financial companies.  Panhandle Federal Credit Union does not share with our affiliates
Non-affiliates	Companies not related by common ownership or control. They can be financial and non-financial companies.  Check printers, government agencies and data processors, financial statement printers, plastic card processors, mortgage service companies and consumer reporting agencies.
Joint marketing	A formal agreement between non-affiliated financial companies that together market financial products or services to you.  CUNA Mutual Group